

Low-Income Household Water Assistance Program (LIHWAP)

- ❖ What is LIHWAP? It is a Federally Funded '**limited**' Emergency Assistance Program, to help support water accessibility to low-income Vermonters, to ensure that they have access to drinking water and wastewater.
- ❖ Water Liability ~ Households will be required to have a water liability, in order to be eligible for the drinking water/wastewater program. Applicants will be required to provide a copy of their current residential water/wastewater bill with their name on it.
- ❖ How is eligibility determined? Eligibility is based on income, number of individuals in the household, and households with a vulnerable population, (including elderly, disabled, and young child under age 6). Households eligible for LIHEAP (Seasonal Fuel Assistance), SNAP (3SQVT), and TANF (Reach-UP) will be required to submit an application for the drinking water/wastewater program in order to be eligible for the benefit.
- ❖ How can these funds be used? These funds can assist households to reduce drinking water arrearages, prevent disconnections, and help pay back charges and fees. Households are eligible for one prospective benefit and a one-time arrearage payment to prevent disconnection or restore service. Any payment will be sent directly to the provider.
- ❖ How to Apply? Complete an Application for the Low-Income Household Water Assistance Program (201LIHWAP).
- ❖ How can I get an application? Call 1-800-339-6433 and provide us with your name and address and we will mail one out to you. You can also go to this website, read about the program and print off an application. <https://dcf.vermont.gov/benefits/water-assistance> or pick one up at any local Economic Services Division (ESD) office or local Community Action office

No Wipes Down the Pipes

Even if a product says it is “flushable” ...

Unless it is toilet paper, it should not be flushed!

- Diapers (including cloth, cotton, disposable, or plastic)
- Flushable, disposable, cleaning, or baby wipes
- Paper towels, cloth towels, or any type of rag
- Feminine hygiene products
- Facial Tissues



Place the items listed above in a trash can

**Putting these items down toilets may plug sewers and
cause raw sewage to back up into YOUR HOME**